



Fast. Faster. Verizon FiOS™

Verizon's new network delivers laser-generated pulses of light, riding on hair-thin strands of glass fiber, all the way to your front door. When FiOS meets your computer, you can get broadband Internet at blazing-fast speeds.



ONT
Optical Network Terminal

Experience speed like never before. Forget about time spent staring at progress bars or watching the clock.



RJ45
Wall Jack

You'll be flying around the Internet in no time with the speed of FiOS.



Router
Wireless

Buying and downloading feature films and CD-quality audio.



Computer

Video chatting like it's instant messaging.



There's a better Internet out there. It's FiOS.



FiOS
DATA



We never stop working for you.



The next generation technology is here...

Verizon FiOSsm

Connerton is equipped with the latest in communications technology from Verizon!

Verizon's new Fiber to the Premises (FTTP) network uses hair-thin strands of fiber-optic cabling capable of transmitting voice and true broadband Internet services at incredible speeds directly to the home of each Verizon customer!

The benefits of an FTTP network include...

- Greater network reliability and functionality
- Expansive bandwidth for current and future services and content
- A robust suite of fiber-based Verizon FiOS products and services.



Verizon FiOS delivers a new level of communications services and customer support



A robust suite of fiber-based FiOS products and services...



- Voice and broadband Internet services all over one network
- New products, services and programming not available anywhere else
- Future products and services not yet conceived of today
- Competitive pricing on all products and services

...and a new customer experience

- Enables customer support and rapid response directly to the desktop
- A "Personal Touch" installation process
- Enhanced customer control of product features via web-based systems
- World class "Encore" customer care status for all new FTTP (FiOS) customers





FiOS Services—Voice and Broadband over the same network!

FiOS High-Speed Internet Service:

- True video streaming and conferencing
- Buy and download music, pictures or files in seconds
- Access all of your favorite websites at incredible speeds
- Provides the bandwidth and resources to work from home
- A whole new level of online gaming
- Email addresses included
- Web building tool included
- Special offers on movies, music, games and software included
- Included in HOA fees

Verizon Freedom Voice Services:

- Local, local toll, and long distance services
- All of the latest features like voicemail, three way calling and caller ID
- Money saving “unlimited calling” packages available
- Plus exciting new products and services only available through Verizon
- Not included in HOA fees





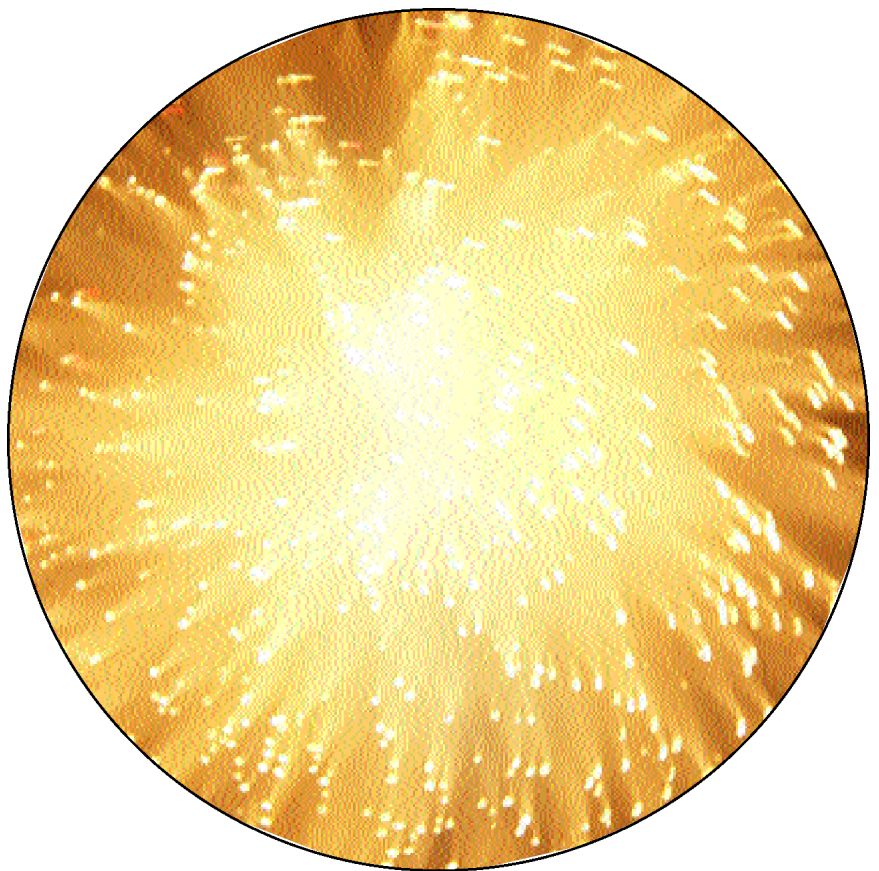
How to get signed up for FiOS



Verizon specialists are standing by to take your order for your new Connerton home.

Call 1-888-GET-FIOS

at least two weeks prior to moving into your home.



Verizon reminds you to always download legally.

Verizon FiOS Internet is provided by Verizon Online and is not available in all areas. Service availability subject to final confirmation by Verizon. Verizon installation required. Acceptance of Verizon Online Terms of Service is required. Minimum system requirements apply. The 30-day money-back guarantee applies to Verizon Online charges only. CAT5 or higher-grade inside wiring required. Only web-based feature of Verizon Yahoo! for FiOS are Macintosh® compatible. Software for MSN Premium versions of Verizon Online is not Macintosh® compatible. Connection speeds are between your location and the Verizon central office serving your location. Actual download and upload speeds will vary based on numerous factors, such as the condition of wiring at your location, computer configuration, Internet and network congestion, and the speed of Web site servers you access, among other factors. Speed and uninterrupted use of the service are not guaranteed. Other terms and conditions apply.

Power for services provided on the Verizon FiOS network must be supplied by the customer. Customer is responsible for backup battery replacement. Backup battery does not supply power for Internet or video services. Certain telephones, answering machines and other telephone equipment not meeting industry standards may not work with service provided on the Verizon FiOS network



FiOS Frequently Asked Questions

GENERAL

Will all my charges appear on one-bill?

Services included as an amenity with your HOA will not be included in your monthly Verizon bill. Any other services ordered through Verizon will appear on your monthly local phone bill.

VERIZON FREEDOM

What is Verizon Freedom?

Verizon Freedom is a group of bundled services which include savings on Verizon local, regional/toll calling, Verizon Long Distance services.

Who is eligible for Verizon Freedom?

To be eligible for Verizon Freedom, you must select and retain Verizon as your local and toll provider and Verizon Long Distance for your long distance service.

FIBER/VERIZON FIOS

What is Fiber-to-the-Premise (FTTP)?

Fiber-to-the-Premises, which we market under the name "Verizon FiOS," is a fiber-optic based, state-of-the-art network technology that enables the delivery of new voice and data services to both residence and business customers. Fiber is more reliable and provides more bandwidth and faster transmission speed than the current copper network technology.

What services does FTTP provide that I can't already get?

When a consumer or business customer orders a data service that is supported by Fiber-to-the-Premises, they will be served on a state-of-the-art network enabling more reliable and faster service. Fiber also will provide a platform for users to move to new high-bandwidth services that will be maximized by the speed fiber can provide.

What are the advantages of FTTP to me?

Customers already want more bandwidth and more speed, and innovators are now and will continue working on services and features that will require the kind of transmission speeds that fiber allows. The fiber to the premise network is a state-of-the-art next generation network that provides high

speed, high capacity reliable voice and data services. The service will be offered at highly competitive prices for the speed provisioned. Additionally, Verizon will provide installation support for new fiber customers to make the installation experience even more satisfying.

How does Verizon FiOS work?

Traditional telephone service uses copper wires to transmit communications signals. Verizon FiOS, on the other hand, transmits signals using hair-thin strands of glass fiber and laser-generated pulses of light. When that light reaches your house through the Verizon network, it is converted to electric signals in a box installed outside your home called the Optical Network Terminal or ONT. That way, it can be "read" by your telephones and computers. Information that is sent from your house will be converted from the electrical signals to light in the ONT and transmitted out to the telephone network and the Internet.

Can I hook up more than one computer with a single Verizon FiOS Internet Service connection?

Yes, Verizon FiOS Internet Service offers you the ability to create a home network so that multiple computers can be online at the same time.

What type of technical support is available?

The Verizon Fiber Solutions Center (FSC) provides live technical support 7 days a week, 24 hours a day. Online tutorial, user guides, frequently asked questions (FAQs), and our extensive online help site are also available.

I am already a Verizon Online DSL customer. Can I keep my e-mail address?

Yes, you can keep your same e-mail address when you move to Verizon FiOS Internet Service from your Verizon Online DSL service. ■